

## Most Significant Change (MSC)

MSC is a qualitative and participatory form of monitoring and evaluation based on the collection and systematic selection of stories of reported changes from development activities.

It uses the concept of "monitoring without indicators". This technique does not measure the expected outputs of a programme, but stimulates identification of unexpected (unplanned) programme achievements. MSC asks programme beneficiaries to identify what they think is the most significant change, which may be positive or negative, in themselves as a result/impact of the programme they are involved in.

MSC is better suited to program that: (i) are complex and multi-sectoral; (ii) have a wide scope and involve many organisations in the programme implementation; (iii) focus on social change; (iv) are participatory based; (v) struggling with conventional monitoring system and; (vi) are designed to promote a close relationship between the programme executor and the beneficiaries.



8 steps involved in implementation of the MSC method